



Microsoft Teams Platform

The hub for teamwork in Microsoft 365



Microsoft Teams Platform

- Microsoft Teams Platform is an integrated workplace solution, fueling organic interactions, fostering a culture of collaboration, and enhancing your organization's productivity.
- On the Microsoft Teams platform, you can stretch far beyond chat, meeting, and calling. Leverage readymade apps, take advantage of low code tools, and develop custom solutions, making Teams the central tool for productivity from the start of the day to the finish.
- It's not just a meeting space, but "the work app" and hub for everything your team does.



**Apps and
workflow**



Chat and Collaboration



Meetings and Calling

Connecting digital workplace communities



Enhanced virtual communication

- Connect in real time with threaded, persistent, and contextual chat
- Integrate your favorite tools across Office 365
- Communicate across geographies with anyone through phone systems and calling plans
- Drive meaningful collaboration with intelligent meetings

Ready made apps and low code tools

- Build customized workflows, applications, and bots
- Discover a library of partner apps for off-the-shelf access to useful features and integrations
- Explore custom applications and boost productivity by automating routine tasks

Enterprise grade security

- Utilize built-in information protection with a global hyper scale cloud
- Create secure access with Multi-Factor Authentication and protect your data
- Ensure compliance and governance across the board

Enhanced virtual communication

● **Connect in real time with threaded, persistent, and contextual chat**

Host 1:1 meetings, group conversations, or virtual events and chat in a humanized digital workspace

● **Integrate your favorite tools across Office 365**

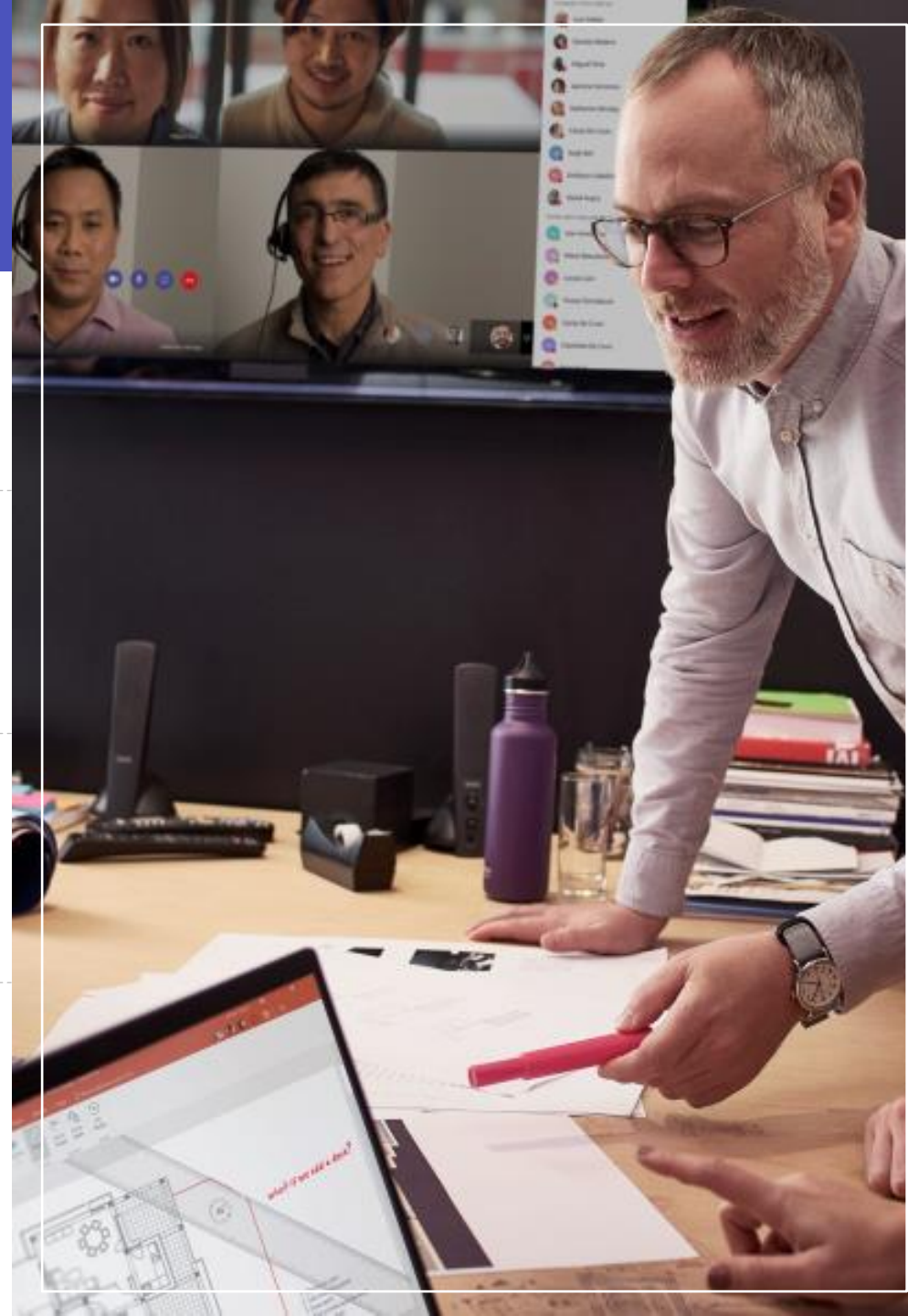
All your common tools, all the Office apps that people use every day - Word, Excel, PowerPoint, OneNote, SharePoint, even Power BI - are all built-in, giving people access to the files and tools they need right within Microsoft Teams

● **Communicate across geographies with anyone through phone system and calling plans**

Access a dedicated phone number for domestic and international calls with advanced features including voicemail, transfer, and emergency calling

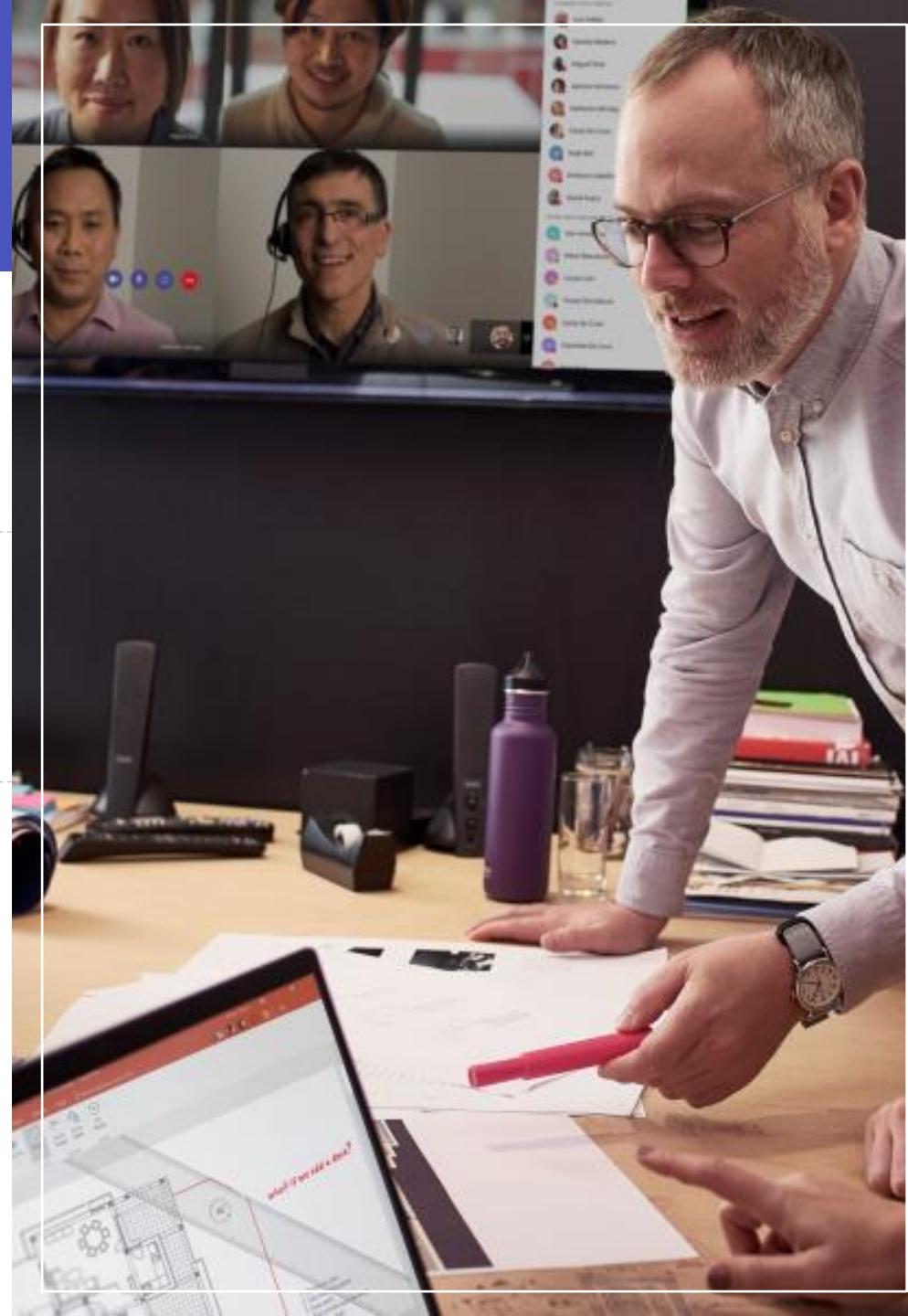
● **Drive meaningful collaboration with intelligent meetings**

Find related files or chat histories at your fingertips with cloud recording with transcription and translation, indexed for searching



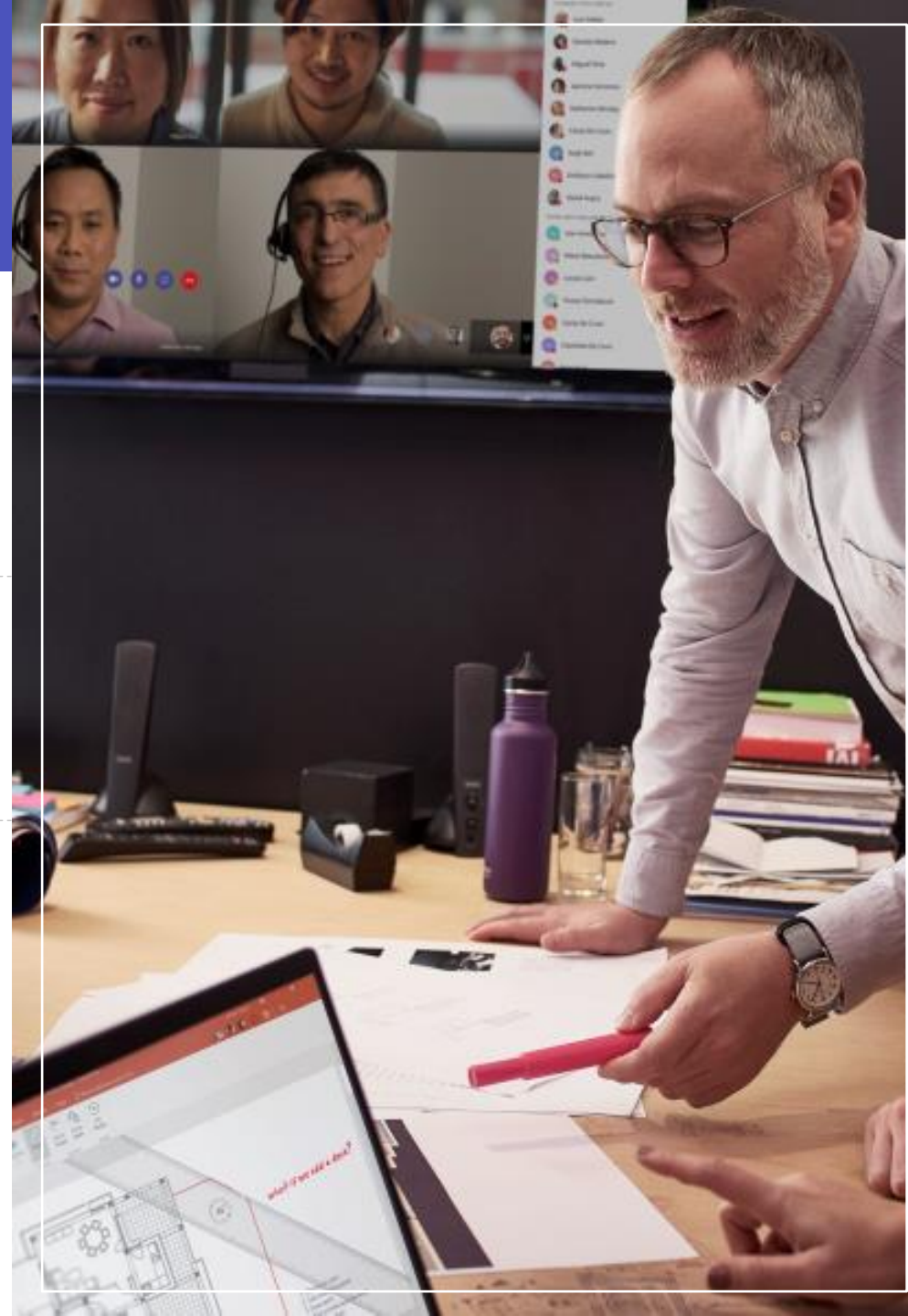
Readymade apps and low code tools

- **Build customized workflows, applications, and bots**
Integrate your own apps and services to improve productivity, make decisions faster, provide focus (by reducing context switching), and create collaboration around existing content and workflows
- **Discover a library of partner apps for off-the-shelf access to useful features/integrations**
Access the right set of tools to keep your team informed, aligned, and engaged – with over 450 apps to enable flexibility
- **Explore custom applications and boost productivity by automating routine tasks**
Reduce costs by outsourcing repetitive tasks to bots that work on your team's behalf and automate workflows to align with your needs

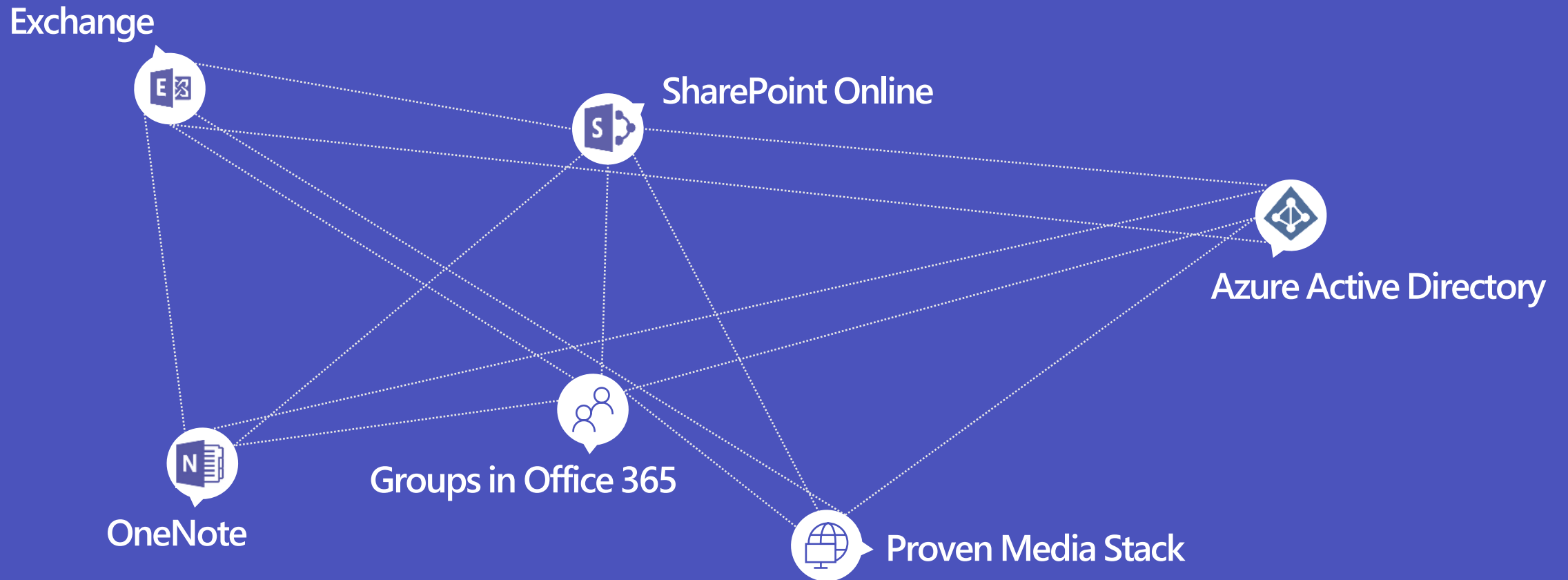


Enterprise-grade security

- **Utilize built-in information protection with a global hyper scale cloud**
Safeguard your information with a global hyper-scale cloud (including the ability for local data residency) and manage all aspects in a single coherent admin experience
- **Create secure access with multi-factor authentication and protect your data**
Protect against malware in attachments, accidental sharing via chat/files, or suspicious activity with advanced protections/device management
- **Ensure compliance and governance across the board**
Ensure support for more than 90 regulations and standards with advanced administrator control - compliance leadership with EUMC, HIPAA, and more



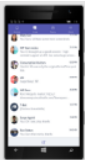
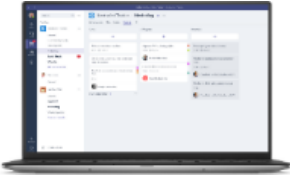




Foundations of Microsoft Teams



Microsoft Teams is built on existing Microsoft technologies

Microsoft Teams Devices



Personal Devices			Shared Devices		
					
Mobile devices	Personal computers	Desk phones and peripherals	All-in-one collaboration devices	Teams Rooms	Large screen interactive displays

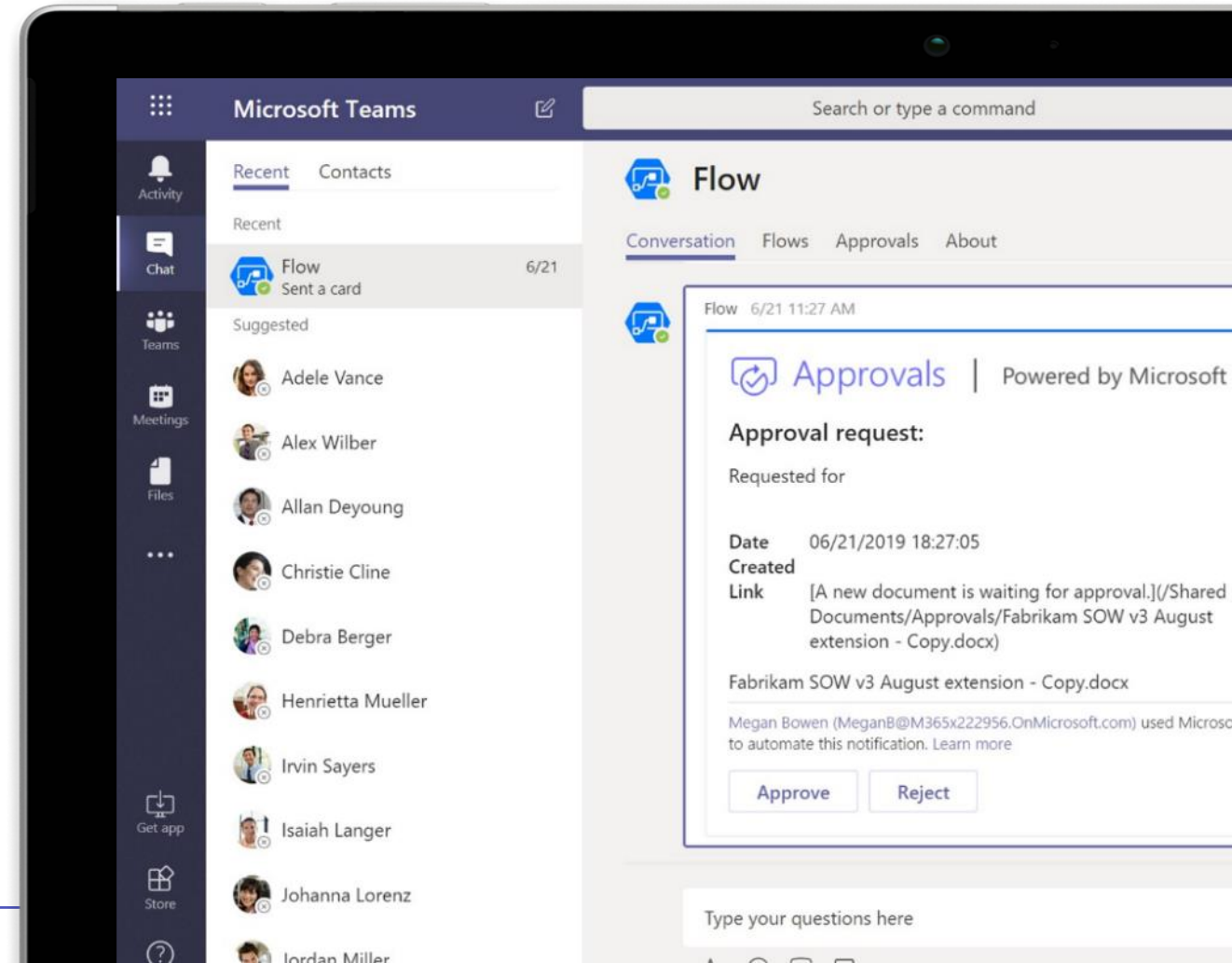
A range of certified devices in every size, for every space and working style

Consistent Teams experience with more seamless transitions across devices	Integration of software and hardware to enhance the meeting experience	Companion experiences with mobile devices for meetings	Built-in skills and intelligence to support the meeting and calling lifecycle
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Integrated workflows and business apps

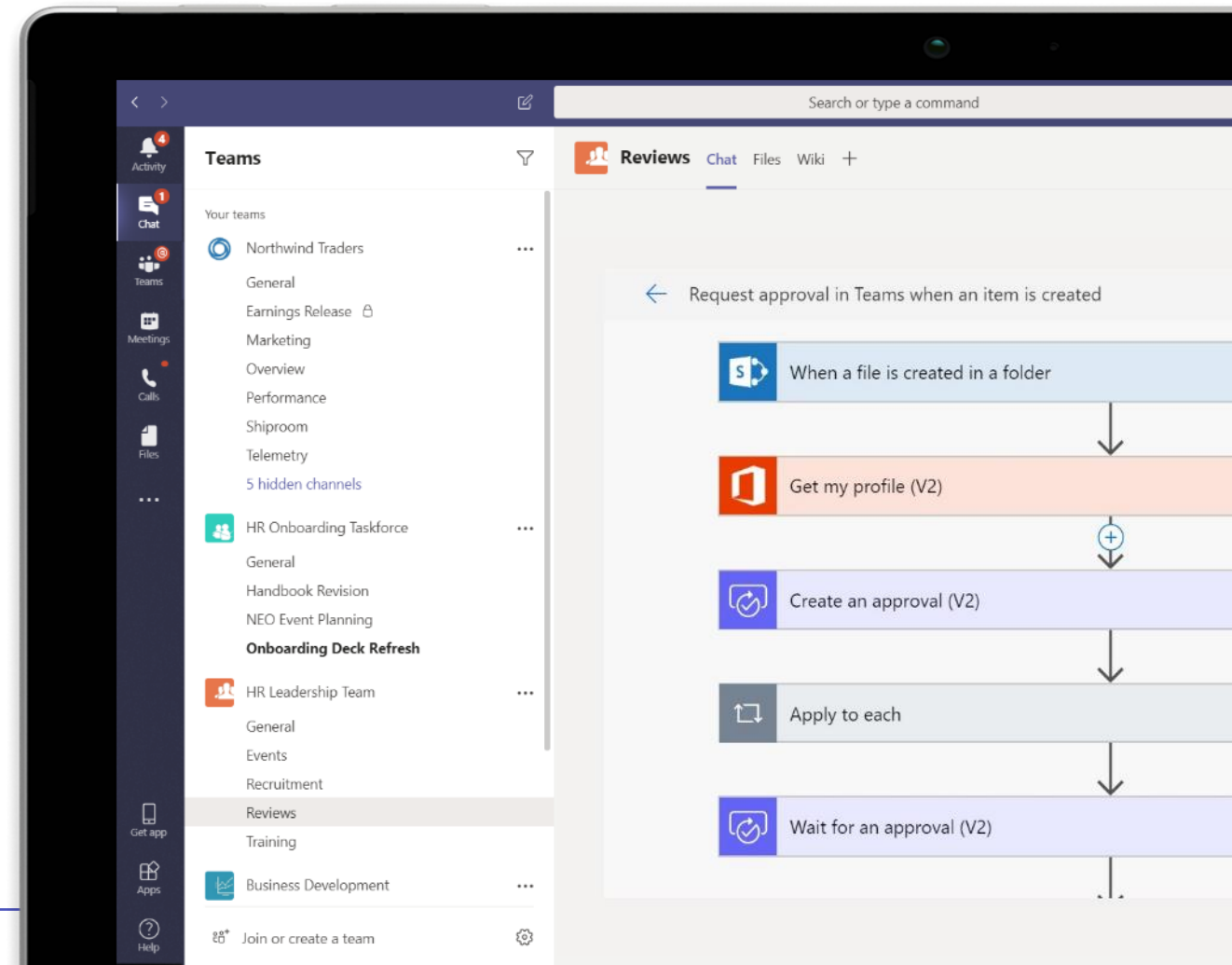
Create integrated solutions that automate routine tasks and streamline processes

- Integrate and automate apps and workflows within **Microsoft Teams**
- Connect to 300+ services and automate alerts and workflows with **Microsoft Flow**
- Develop no-code and low-code apps and forms with **PowerApps**
- Uncover and visualize insights with **Power BI**
- Collect, manage, and distribute content and data using **SharePoint**, **Microsoft Forms**, and **Excel**



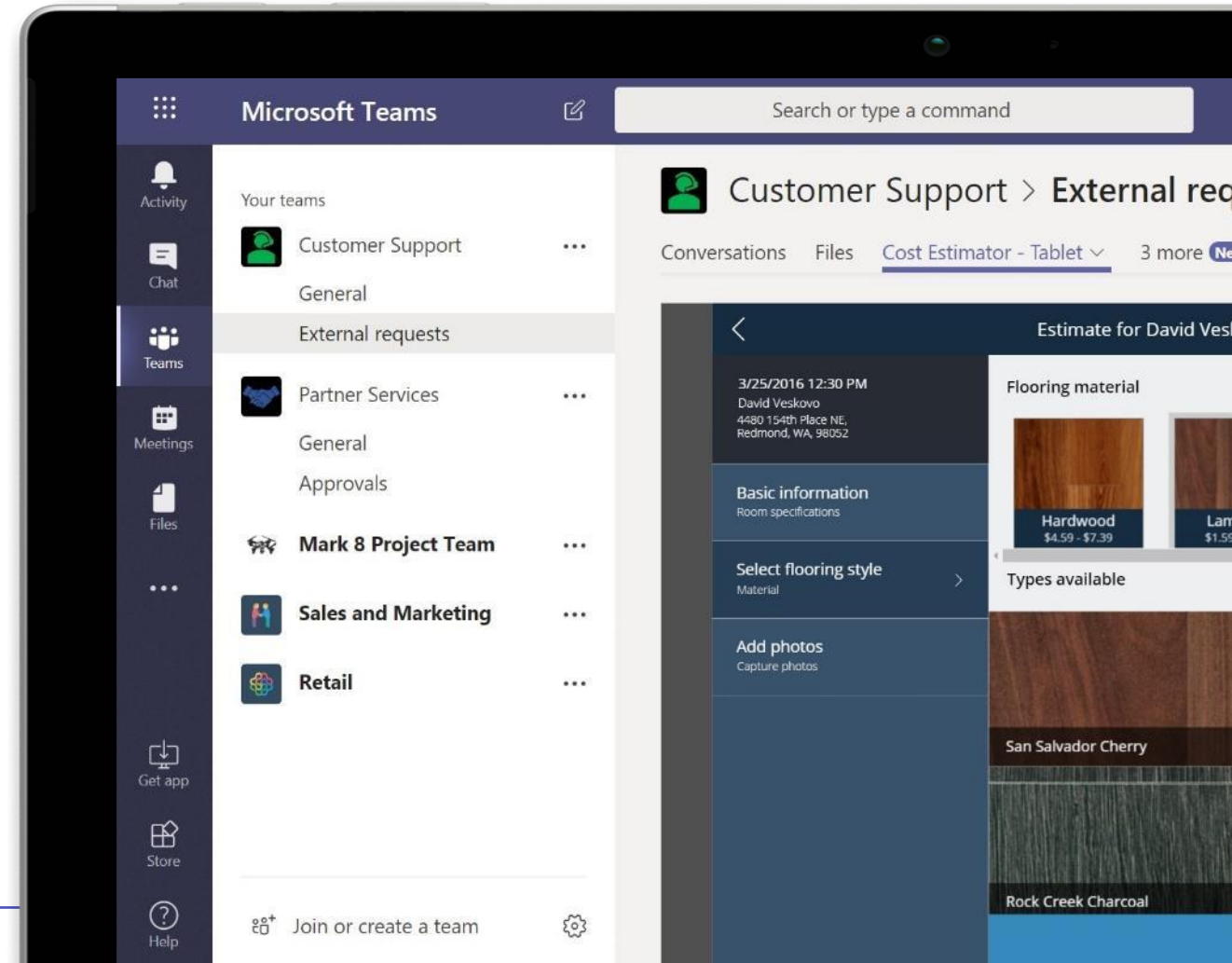
Automate routine tasks with Microsoft Flow

- Automate existing business processes with no-code and low-code solutions
- Connect and automate 300+ cloud and on-premises data services
- Use prebuilt templates for business processes like approvals, alerts, data collection and reminders
- Use advanced scenarios with branching conditions, multiple steps, Visio process modeling, and more



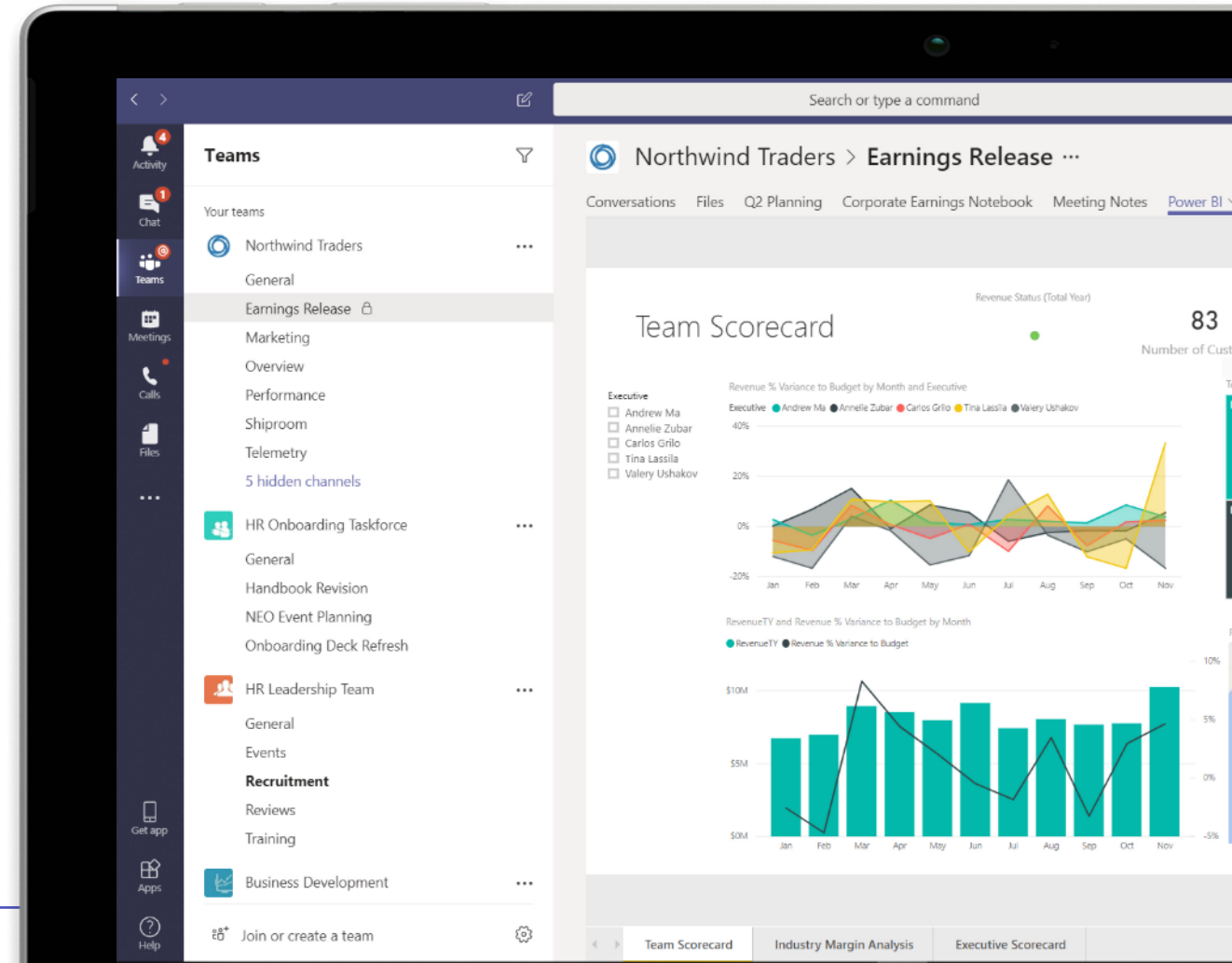
Build custom apps with PowerApps

- Build no-code and low-code **apps** for PC and **mobile** within Microsoft Teams
- Access PowerApps **within a Teams channel**
- Add **productivity apps** from the app store, including ISV, LoB, and citizen developer apps
- Easily **build and deploy custom forms** to Teams
- Connect to business data** in lists, CDS, or any of 300+ connected services



Uncover insights with Power BI

- Make sense of data with **beautiful and insightful visualizations**
- Add Power BI reports as a **tab in teams' channel** or to **custom dashboards**
- Share data **insights during meetings**, in Teams
- Easily **create reports** from Excel or CSV files in SharePoint libraries



Why Microsoft Teams?

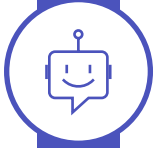
- 1 Teams is for every worker, from CEO to Firstline
- 2 AI-powered experiences delivered by the Microsoft Graph
- 3 Intelligent meeting solution with video, content share and notes
- 4 Range of certified devices for every size, space and working style
- 5 Deep integration with business processes and line of business apps
- 6 42 compliance regulations supported for clients
- 7 Available in 53 languages, 181 markets with data stored in region

Teams platform is built for flexibility



Tabs – a big canvas to host your UI

When your app needs a large area to present information to users a tab is a great place to show a list of work items or a dashboard users can chat about the content of your tab which will keep it foremost in a channel as a threaded conversation.



Bots – smart chat skills for your users

Use a bot to drive engagement in a channel or in 1:1 conversations. Bots are an excellent way to handle question and answer scenarios or times when you need to message a channel on behalf of your service. Our bots also let you host tabs for complimentary browsing scenarios and post rich interactive cards.



Message Extensions – share rich cards

Your users can share rich actionable cards that grab people's attention and can get simple jobs done without leaving the conversation. Why send a link when you can include summary, status, and a wide range of interactions.



Message Actions – interpret a chat

The starting place is a conversation. Let users send text to your app and you can use it to create new things, add to existing entities



Task Modules – a dialog for tasks

Task modules let you open a dialog from bot cards or tabs. When you need to do a little form entry, a lookup, or keep a 1:1 interaction out of a channel, pop open a dialog.



Notifications – getting users' attention

Use toast, @mentions, just posting to a channel to call attention to changes and important actions users care about. Teams gives your app the flexibility to proactively notify people as quietly or loudly as you need

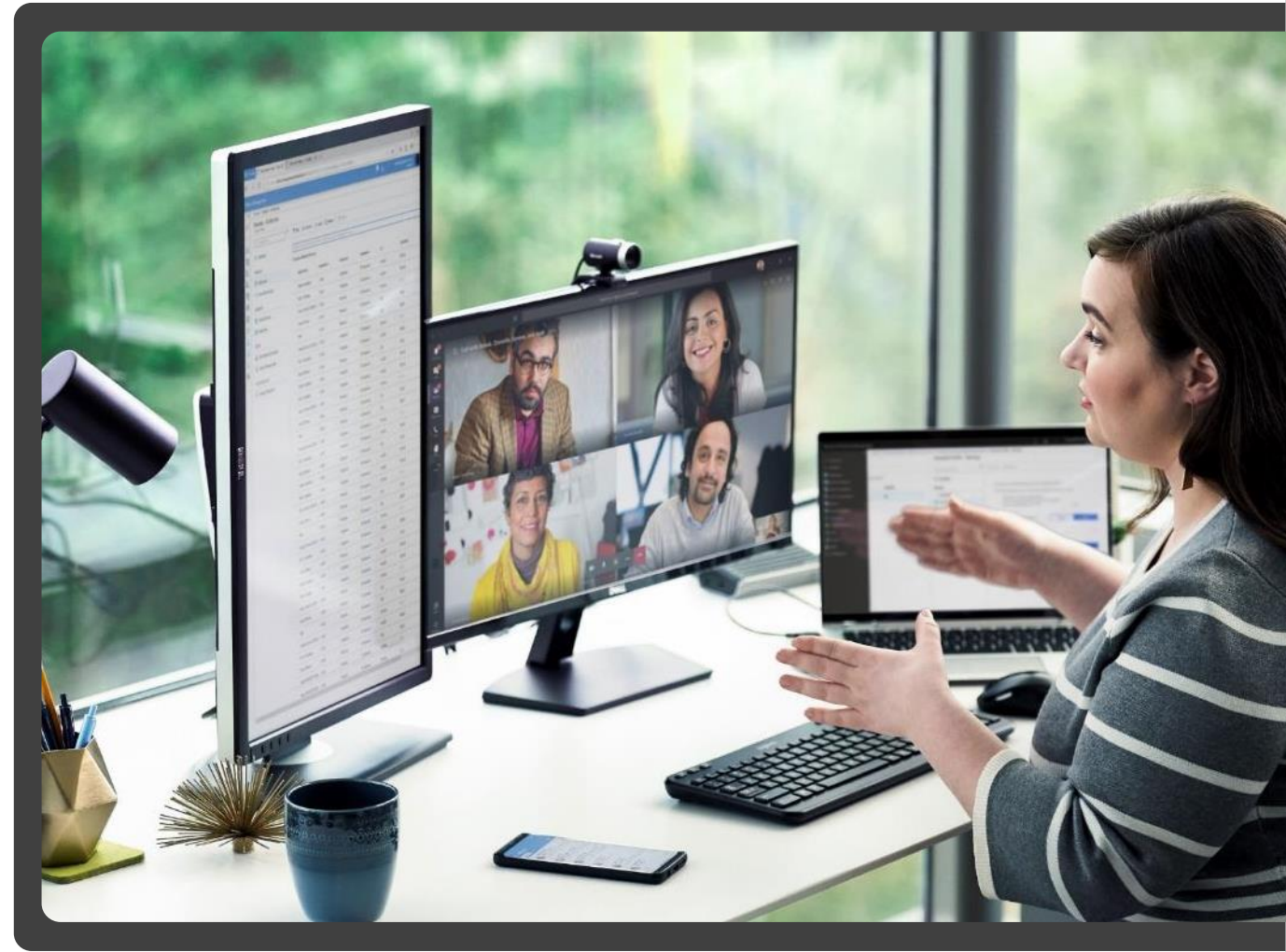
Meetings made simple

- **Consistent experiences everywhere**
On the go, at your desk, or in a conference room, bring together both internal and external audiences of all sizes via scheduled and ad-hoc meetings and calling
- **Intelligent and inclusive**
Share content across devices and keep people in the loop throughout the meeting lifecycle, including those who may have missed the meeting
- **Easy and secure to join and use**
Stay confident knowing that Office 365 is powering your meetings with enterprise-grade AV experiences, security, and compliance



Intelligent and inclusive

- Share **desktop** and **applications** with ease, including content from mobile devices
- **Meetings lifecycle** keeps everyone in the know before, during, and after a meeting
- Get more out of your meetings with **automatic live captions and searchable transcripts**
- **Cloud recording** and **playback** with **Stream** means you won't miss the meeting, even if you missed the meeting
- Bring everybody together with the **integrated Microsoft Whiteboard** and contribute in real-time with **digital ink**
- Use **background blur** and **custom backgrounds** to remove distractions and personalize your video, calling and meeting experiences



Easy and secure to join and use

- Office 365 **compliance, security, and manageability** means you can call and meet with confidence
- Great audio, video and sharing quality** over Wi-Fi and cellular networks
- Adaptive A/V experiences** over variable bandwidth networks provides **optimized calling** and **meetings**
- Speak-while-muted** and **echo suppression** alerts help you keep your meetings on track
- No internet? No problem. **Dial into meetings** with **Audio Conferencing**, available in 90+ countries



Next steps



Get started

Start using Microsoft Teams today

- Insightful
- Proactive
- Adaptive

Get support

Get deployment and adoption support from Lloyd. Majority of our clients utilize Microsoft Teams to streamline their communication and collaboration process with ease. [Contact us](#) today to transform your business.